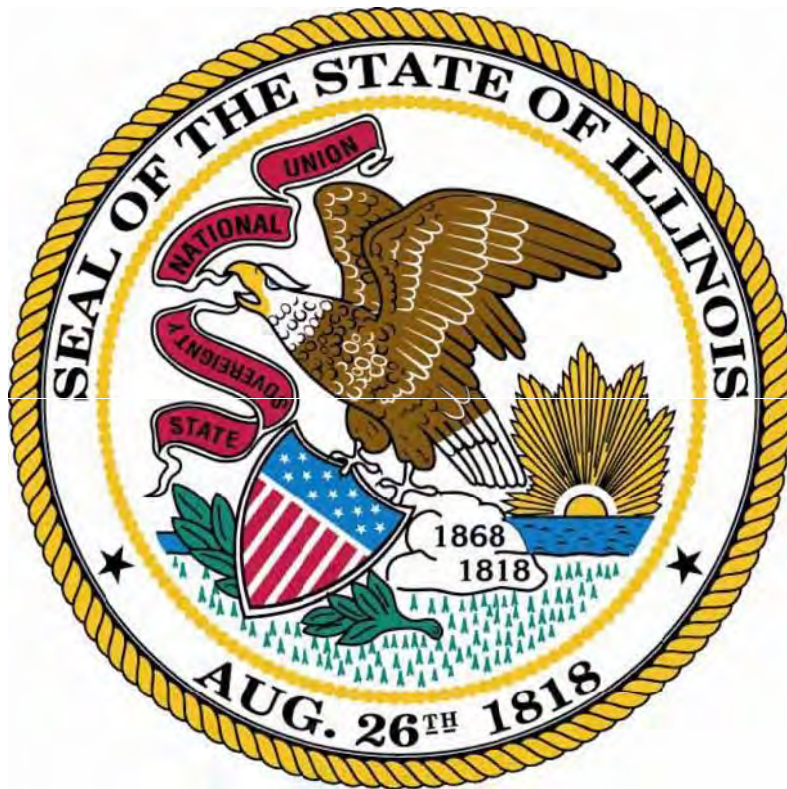


ILLINOIS DEPARTMENT OF EMPLOYMENT SECURITY



Report to the General Assembly
April 2026



JB Pritzker
Governor

Raymond P. Marchiori
Director

March 6, 2026

To: Clerk of the House
Secretary of the Senate
Illinois State Library, Government Documents Division

Pursuant to the Illinois State Services Assurance Act, seen in 5 ILCS 382/3, the Illinois Department of Employment Security is submitting its FY2026 report on bilingual frontline staff in the Department. The frontline staff is made up of various titles including the following: a Public Service Administrator, Field Office Supervisors, Employment Security Program Representatives, Employment Security Service Representatives, Employment Security Specialists, an Executive I, a Hearings Referee, an Office Administrator, an Office Associate, an Unemployment Insurance Revenue Analyst, Unemployment Insurance Special Agents and Accounting & Fiscal Administration Career Trainees (AFACTs). The language options represented in IDES' State Services Assurances Act report are Chinese, Polish, and Spanish.

Consistent with the requirements of the State Assurances Act, and in accordance with 5 ILCS 382/3, IDES currently employs 146 bilingual frontline employees in the Department. Hence, IDES exceeds the requirement of the Act.

With the demand for additional bilingual frontline staff and other language needs increasing across the State of Illinois, IDES is prepared to meet the standard for ensuring effective delivery of essential services. Thus, IDES has been recruiting for and hiring more individuals in bilingual positions and will continue to do so. Due to current language access needs, IDES anticipates its frontline bilingual staff need increasing during the current fiscal year.

As required by the Act, a list of frontline bilingual employees for the period ending January 2026 is attached, as well as job descriptions for the bilingual titles.

Respectfully Submitted,

A handwritten signature in black ink, reading "Raymond P. Marchiori". The signature is written in a cursive style with a horizontal line underneath.

Raymond P. Marchiori
Director
Illinois Department of Employment Security
115 S. LaSalle Street, 20th Floor
Chicago, Illinois 60603



JB Pritzker
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Raymond P. Marchiori
Director

NAME	POSITION TITLE	POSITION CODE	LANGUAGE OPTION
BOLIVAR, JACQUELINE	Accounting & Fiscal Administration Career Trainee (AFACT)	0000140	SPANISH SPEAKING
JAIME, MIGUEL	Accounting & Fiscal Administration Career Trainee (AFACT)	0000140	SPANISH SPEAKING
SANCHEZ, FRANCISCO	Accounting & Fiscal Administration Career Trainee (AFACT)	0000140	SPANISH SPEAKING
SMORZEWSKA, WERONIKA	Accounting & Fiscal Administration Career Trainee (AFACT)	0000140	POLISH SPEAKING
ARTEAGA, MARIO	Employment Security Field Office Supervisor (ES FOS)	0013600	SPANISH SPEAKING
CALDERON, RUBEN	Employment Security Field Office Supervisor (ES FOS)	0013600	SPANISH SPEAKING
CASTANO-BUITRAGO, DARIO	Employment Security Field Office Supervisor (ES FOS)	0013600	SPANISH SPEAKING
CRUZ, NATALIA	Employment Security Field Office Supervisor (ES FOS)	0013600	SPANISH SPEAKING
GARIBAY, LILIANA	Employment Security Field Office Supervisor (ES FOS)	0013600	SPANISH SPEAKING
RAMOS, JUANITA	Employment Security Field Office Supervisor (ES FOS)	0013600	SPANISH SPEAKING
REYES-FRANKLIN, BLANCA	Employment Security Field Office Supervisor (ES FOS)	0013600	SPANISH SPEAKING
REYNA, FERNANDO	Employment Security Field Office Supervisor (ES FOS)	0013600	SPANISH SPEAKING
SALGADO, MARINA	Employment Security Field Office Supervisor (ES FOS)	0013600	SPANISH SPEAKING
SZCZESIAK, AGNIESZKA	Employment Security Field Office Supervisor (ES FOS)	0013600	POLISH SPEAKING
VALADEZ, SYLVIA	Employment Security Field Office Supervisor (ES FOS)	0013600	SPANISH SPEAKING



JB Pritzker
Governor

Raymond P. Marchiori
Director

AGUERO, ALEJANDRA	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
AKSAMIT, EWA	Employment Security Program Representative (ESPR)	0013650	POLISH SPEAKING
ANDRADE, RAUL	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
ARELLANO, MAURO	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
ARIAS, ERIKA	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
ARROYO, DOLORES	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
BAIDOC, ALEJANDRA	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
BARAJAS PURCELL, ALBERTINA	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
BOLIVAR, CRUZ	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
CAMPOS, ANDREA	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
CASTANEDA, KAREN	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
CHAVARRIA, MIGUEL	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
CHAVEZ, HORACIO	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
CLAUDIO-KATZ, LILLIAN	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
CORTEZ, GUADALUPE	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
CRUZ, MICHAEL	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
CRUZ, RAMIRO	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING



JB Pritzker
Governor

Raymond P. Marchiori
Director

CURRAN, ADAM	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
DABROWIECKA, RENATA	Employment Security Program Representative (ESPR)	0013650	POLISH SPEAKING
DAVILA NUNEZ, FERNANDO	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
DIAZ, CRISTAL	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
FELICIANO JR, ALBERTO	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
FERNANDEZ, RITA	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
FLORES, PATRICIA	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
GARCIA, MARICELA	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
GODINEZ, LETICIA	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
GOMEZ, MARCIAL	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
GONTARZ, ALEKSANDRA	Employment Security Program Representative (ESPR)	0013650	POLISH SPEAKING
GUILLORY, YVETTE	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
GUTIERREZ, SANDRA	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
HERNANDEZ, BEATRIZ	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
HUERTA, BERTHA	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
ISAIS, OLGA	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
JANOS, ANDREA	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING



JB Pritzker
Governor

Raymond P. Marchiori
Director

KHALIL, SANDRA	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
LARIOS, SHIRLEY	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
LOPEZ, LAUREN	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
LOPEZ, LETICIA	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
LUCIANO, GERMAN	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
LUNA, STEVE	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
LUQUE, DINA	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
MARQUEZ, ANDRES	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
MARTINEZ, ARACELI	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
MARTINEZ, EFRAIN	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
MARTINEZ, ELSA	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
MEDINA, YAMILETTE	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
MENDOZA, FANNY	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
MOLINA, JUANITA	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
MONTES DE OCA, KEVIN	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
MONTOYA, SANDRA	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
MUCHNIK NAVAS, LEIBOLE	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING



JB Pritzker
Governor

Raymond P. Marchiori
Director

NIEVES, ALBA	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
ORTIZ, MOISES	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
PACHECO, DAVID	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
PELAYO BARBOSA, KARLA	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
PEREZ, MARIA	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
PONCE, LORENA	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
QUETELL, HECTOR	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
QUEZADA, JOSE	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
RAMIREZ, PATRICIA	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
REYES, HILDA	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
REYES, YURIDANY	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
ROBLES, CESAR	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
SALABERRY FIGUEROA, DAVID	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
SALINAS, PATRICIA	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
SANABRIA, LUIS	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
SANCHEZ JR, JORGE	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
SOTO, LEONORA	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING



JB Pritzker
Governor

Raymond P. Marchiori
Director

TALAMANTES, ANDREA	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
TAN, YALING	Employment Security Program Representative (ESPR)	0013650	CHINESE SPEAKING
TISCARENO, CLAUDIA	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
TOLEDO, MOSES	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
VALENTINE-SOTO, CRISTINA	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
VARYS, MIRIAM	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
VAZQUEZ MAGANA, ESTEFANI	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
VELA, SERGIO	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
WILKOWSKA, JOLANTA	Employment Security Program Representative (ESPR)	0013650	POLISH SPEAKING
ZAMORA, GUSTAVO	Employment Security Program Representative (ESPR)	0013650	SPANISH SPEAKING
ACOSTA, ROBERT	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING
AMARO, MARIA	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING
ANSELMO, GLADYS	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING
CANTU, VERONICA	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING
CASTELLANOS, MARTHA	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING
CIBRIAN, RAM	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING
CURTIS, PAMELA	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING



JB Pritzker
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Raymond P. Marchiori
Director

DE LEON, ANTONIO	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING
GONZALEZ, LILIA	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING
HERNANDEZ, CRISTINA	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING
HERNANDEZ, JOHANNA	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING
HULBERT, MARIA	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING
KOLOTKA, ALICIA	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING
LEAL, MARIA	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING
MEDINA, FRANCISCO	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING
MENA, MARIO	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING
MORAN, GLORIA	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING
ORNELAS, ROSAURA	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING
PADILLA-TOMPKINS, LETICIA	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING
PEREZ, LUIS	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING
POLICARPO, CLAUDIA	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING
RAMIREZ, PETER	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING
RAMIREZ-VARGAS, EDITH	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING
REGALADO, MADEL	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING



JB Pritzker
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Raymond P. Marchiori
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RODRIGUEZ, MARIA	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING
SALCEDO, SANDRA	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING
SILVA, GUILLERMO	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING
SMITH, MARISOL	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING
VELASCO, SALVADOR	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING
VELASQUEZ, DESIREE	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING
WALASZEK, DOROTA	Employment Security Service Representative (ESSR)	0013667	POLISH SPEAKING
ZENDEJAS, GUADALUPE	Employment Security Service Representative (ESSR)	0013667	SPANISH SPEAKING
BORRERO, ISADORA	Employment Security Specialist 1 (ESS1)	0013671	SPANISH SPEAKING
GONZALEZ, FATIMA	Employment Security Specialist 1 (ESS1)	0013671	SPANISH SPEAKING
HUBBELL, CRISTINA	Employment Security Specialist 1 (ESS1)	0013671	SPANISH SPEAKING
PEREZ, JOANA	Employment Security Specialist 1 (ESS1)	0013671	SPANISH SPEAKING
PFEIFER, DAFNE	Employment Security Specialist 1 (ESS1)	0013671	SPANISH SPEAKING
GARCIA, GABRIELA	Employment Security Specialist 2 (ESS2)	0013672	SPANISH SPEAKING
FABREGAS, DIANA	Employment Security Specialist 3 (ESS3)	0013673	SPANISH SPEAKING
GARCIA, VELIA (MARIA)	Employment Security Specialist 3 (ESS3)	0013673	SPANISH SPEAKING
BUENROSTRO, KYNDA	Executive 1	0013851	SPANISH SPEAKING



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Governor

Raymond P. Marchiori
Director

HAJZL, LUKE	Hearings Referee	0018300	SPANISH SPEAKING
MORRIS (SUAREZ), ANNA	Office Administrator 4	0029994	SPANISH SPEAKING
MORENO, CRYSTAL	Office Associate	0030015	SPANISH SPEAKING
GARCIA, SURAMI	Public Service Administrator	0037015	SPANISH SPEAKING
ATILES, LISETTE	Unemployment Insurance Revenue Analyst 2	0047082	SPANISH SPEAKING
DELEON, XAVIER	Unemployment Insurance Special Agent	0047096	SPANISH SPEAKING
LESUS, TANIA	Unemployment Insurance Special Agent	0047097	SPANISH SPEAKING
MARTINEZ, JOSE FELIPE	Unemployment Insurance Special Agent	0047096	SPANISH SPEAKING
ORTIZ, RODRIGO	Unemployment Insurance Special Agent	0047096	SPANISH SPEAKING
RAMIREZ, LUIS	Unemployment Insurance Special Agent	0047096	SPANISH SPEAKING
SANTIAGO, ELVIRA	Unemployment Insurance Special Agent	0047096	SPANISH SPEAKING
ZERMENO, MIGUEL	Unemployment Insurance Special Agent	0047096	SPANISH SPEAKING
PERIOD ENDING 1/31/2026			TOTAL: 146

Total number of Bilingual Frontline Staff: 146

Chinese: 1

Polish: 7

Spanish: 138